



4/5/6 Alton Business Centre Omega Park Alton Hampshire GU34 2YU England
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QUALITY POLICY AND STATEMENT

PDM Neptec Ltd (the Company) is committed to continually improve the quality of the products and services offered, and to strive to retain Customers by maintaining and monitoring a high standard of customer satisfaction and compliance with Customer requirements.

The Company encourages customers, both internal and external, to provide feedback that will actively facilitate the continual improvement of all products and services.

The Company will comply with all the relevant United Kingdom and European Union legislative Acts, Regulations, and Directives.

The Company will undertake a sales and marketing policy that will target business diversity in order to achieve long term growth and stability.

The Company will continually train all employees in order to increase their level of knowledge in the processes in which they are involved. The Company will fully fund and support all training, actions, and initiatives that will lead to greater employee job competence and satisfaction, whilst also facilitating improvements in the processes themselves.

The Company operates a preventive action system that will identify the cause of rejects or events and undertake clear action to prevent reoccurrence.

The Company considers the performance of suppliers and subcontractors to be of paramount importance. Supplier performance will be monitored and communicated so that continual improvement can be achieved.

The Company is committed to maintaining a quality system that conforms to the requirements of BS EN ISO 9001.

The Company will ensure that this policy is communicated to, and supported by, all personnel. It will be constantly reviewed in line with the goals of the Company and updated when necessary.

Signed:

Managing Director

Date:
